fgh

Role Profile

Job Title	Infrastructure Engineer (Mid-Range Technical Analyst)	Reports To	Mid Range Systems Manager	Location	Bradford Hubs
Job Code			**Grade**	T4	
Date Created / Updated	22/09/2021		**Department**	IT	

Purpose: The job holder is responsible for the design, development, implementation and maintenance of the mid-range platforms environment, ensuring an efficient and secure environment is available to meet the agreed service levels of the business.	
Your Role Accountabilities	**Skills & Experience**
- Configure, maintain and operate, efficiently and effectively, the mid range environment (including all servers, operating systems, firewalls, virus checkers, network security etc). - Implement, test and maintain the Backup and Disaster Recovery processes. - Recommend, install, modify, support and maintain the mid range environment. - Develop, maintain and support security information and event management (**SIEM**) software products and services providing analysis of security alerts generated by network hardware and applications. - Ensure that all changes to the IT Security infrastructure comply with legislatory requirements e.g. PCI-DSS & GDPR - To monitor and report on all aspects of security systems utilization, to help ensure that the company data and systems are not compromised. - Ensure that deployed software has a valid licence and the licence information is recorded in the Software Audit Database. - Facilitate both internal and external resources required to support and implement required changes in the mid range environment - Develop, maintain, report and interpret performance and growth trend statistics for each part of the mid range environment to the agreed standard. - Keep abreast of changing business needs to ensure effective service delivery - Keep abreast of new technological developments in the mid range environment, recommending changes and improvements. - To manage incidents that affect service / may potentially affect service. Actively look to identify trends and hot spots and ensure effective communication to both IT and the business	- Experience and understanding of network security principles, products and implementation. - Skills in at least 3 of the following; Cloud Technologies, Linux, Microsoft Windows, Microsoft Exchange, Network Security, leading technical projects, anti-virus software and networking. - Technical awareness, linked with experience is required in order to learn new technical platforms. - The ability to liaise with user departments and technical staff within IT is essential. - Planning and organisational skills to enable the mid range environment to be managed, maintained and implemented to meet business requirements. - Self motivated, with the ability to work under pressure

• To provide, where necessary, standby and callout support for operational systems • To be committed to the fair treatment of customers at all times • To comply with FCA regulations, where applicable • Demonstrate behaviours in line with our Company values • To take reasonable care for the health and safety of yourself and other persons who may be affected by acts and omissions at work • To be committed to the fair treatment of customers at all times • Ensure compliance with all applicable UK and local regulations, Company Policies and FCA Conduct Rules • Demonstrate behaviours in line with our Company values • To take reasonable care for the health and safety of yourself and other persons who may be affected by acts and omissions at work	